

# Housing FAQs

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## How do I apply for housing?

Navigate to the UTSA Housing website and select “Apply Now” at the top of the page.

Log into the Housing Portal using your myUTSA ID and passphrase to complete the application.

## I want to live at University Oaks. Do I apply through the UTSA Housing website?

No, you will submit the application for University Oaks through their website: [universityoaksutsa.com](http://universityoaksutsa.com).

While University Oaks is located on the UTSA campus grounds, it is owned and operated by Campus Living Villages (CLV), a private third-party company that is separate from UTSA.

## How do I secure my housing at UTSA?

To secure housing at UTSA, you must first pay your non refundable application fee of \$100, and sign a contract within the second phase of the application process.

## Can I choose my roommate?

Yes, the Housing Portal offers multiple options for you to search and match with roommates. If you do not have a specific roommate request, we match you with roommates using your answers to the Profile questions and your housing preferences.

Please note that roommates are selected based upon your contract sign date. Please ensure that you and your friends you would like to live with sign the contract within the same dates and deadlines.



## What is Mixed-Gender Housing?

Mixed Gender Housing (MGH) is an option that is affirming and supportive of LGBT+, transgender, gender non conforming, non-binary (TGNC), and ally students. An affirming housing experience is one that recognizes and acknowledges a person's stated gender identity.

By opting into this mixed gender housing option, you will be assigned to live within the same-shared suite, with other students who have opted into mixed gender housing.

## What is Themed Residential Community?

Themed Residential Communities (TRC) promote the academic and personal development of the students living in the selected community by allowing students with common interests to live together in a supportive environment.

UTSA offers many different SIH options. View the full list here: [housing.utsa.edu/student-success-programs/themed-residential-communities](https://housing.utsa.edu/student-success-programs/themed-residential-communities)

## Do I have to have a meal plan if I live on campus?

Students residing in Laurel Village, Chaparral Village, Alvarez Hall, Guadalupe Hall or Chisholm Hall with 48 or fewer completed semester credit hours are required to purchase a meal plan. Students residing in University Oaks may purchase a meal plan, but it is not required.

More information is available on the UTSA Campus Services Meal Plans page.

## What are UTSA Housing COVID-19 protocols?

UTSA is committed to fostering a safe learning, working and living environment for our Roadrunner community. You can check out our operations and policies in response to the pandemic at [housing.utsa.edu/covid-19](https://housing.utsa.edu/covid-19).

## How can I receive help with my housing application?

Check out our helpful instructional videos on the housing website, call us directly at **210-458-6200**, or email us at [studenthousing@utsa.edu](mailto:studenthousing@utsa.edu).

